Docket No. CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8) Applicant(s): Mester 01-1-129 (3005.00017) Examiner Customer No. Group Art Unit Application No. Filing Date 10/617,472 July 11, 2003 Gilligan, Christopher L. 010534 3461 Invention: WARRANTY MANAGING PROCESS I hereby certify that this Change of Correspondence Address (Identify type of correspondence) is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on August 8, 2005 (Date) Megan L. Schamanek (Typed or Printed Name of Person Mailing Correspondence) (Signature of Person Mailing Correspondence) Note: Each paper must have its own certificate of mailing.

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Filing Date	July 11, 2003			
First Named Inventor	Mester			
Art Unit	3461		3461	
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